

Package Project Management Services

Moran Technology Consulting is a highly experienced and proven provider of consulting services to the higher education industry. We combine a detailed understanding of higher education processes, organization and culture, with heavy implementation experience and project management discipline to ensure successful ERP process transformation and system implementations.

Some of the common challenges we have found at institutions implementing a new ERP system or major upgrade include:

- Complex project management experience is not available or in short supply.
- Coordinating activities and participation across all functional areas is difficult.
- Department staff workload exceeds capacity during the project.
- There are very limited process analysis and design skills necessary for departments to define how they will process business with the new system.
- Institutions don't know how to manage implementation consultants.

MTC provides experienced project management to manage all aspects of an ERP or SIS implementation including process assistance to help users make the change.

ERP Project Management Services

- Independent Project Management
 - Project Planning and Scheduling
 - Issue Tracking and Resolution
 - Communications
 - Risk Management
 - Project Budget Management
 - Project Metrics & Reporting
- Functional Process Transformation
 - Process Redesign
 - Process Documentation
 - Change Management
- Project Reviews and Audits

Why Moran Technology Consulting?

- We have deep knowledge and experience in higher education.
- We know the factors that lead to project success and project failure.
- We have extensive project management skills and experience.
- We work as your school's internal project manager, coordinating school staff participation and managing the vendor's consultants.
- We provide skilled functional and technical resources.
- We have worked with small, medium and large institutions, both public and private.
- We are committed to your success not the consultant's billing goals.

Example College and University Package Project Management Support

- Art Center College of Design
- Cincinnati State
- Kutztown University
- The John Marshall Law School
- American University of Paris
- Otterbein University

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Recent Projects:

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MTC manages legacy ERP replacement for Law School

After a major Chicago law school chose to replace their legacy ERP application, Moran Technology Consulting was selected to provide independent project management, from project planning through implementation.

The project included implementing:

- General ledger and accounts payable
- Student administration, financial aid, advancement
- New single sign-on student, faculty and staff portal, including a mobile version
- New integrated payment processing gateway
- New learning management system: Moodle, integrated through the portal
- New business intelligence and data warehouse for reporting and analysis

In addition to providing project leadership across the functional teams, MTC provided process design assistance when needed to help functional areas transition their business processes to the new system.

From a project perspective, the client went live with the last system components within a year of implementing the first module, significantly faster than the initial implementation schedule proposed by the software vendor. This saved 25-30% of the vendor-proposed consulting fees.

MTC manages ERP implementation for European university

A small international liberal arts institution selected Moran Technology Consulting to help them choose a replacement ERP, redesign business processes and ultimately manage the implementation.

The project included implementing:

- General ledger, fixed assets, purchasing and human resources
- Student records, admissions, financial aid, degree audit, electronic transcripts
- Integrated learning management system
- Document imaging
- Newly designed student housing module
- Redesigned intranet with integration to housing, student and faculty portals

MTC provided onsite daily project management for the university's functional and technical teams, coordination of US and European vendor consultants, internal university communications, risk control and mitigation, change management control and training delivery coordination.

The project touched nearly every facet of the university and required extensive changes to internal administrative processes. The new ERP went live in a "big-bang" approach within 9 months of system selection.