

## Messaging and Directory Services

Moran Technology Consulting is an experienced and proven provider of consulting services to the education industry. We are intimately familiar with the diverse challenges that education organizations face in the areas of email, collaboration, calendaring and directory services. Students, faculty and administrative staff each have their own set of unique needs and goals. Central IT and distributed IT units rarely see eye-to-eye on which platforms to use and how to share administrative rights. These problems are cultural as well as technical.

We offer a full range of consulting services to assist our clients in planning, designing and implementing secure, effective and reliable Messaging and Directory solutions.

### Our Services

- Email and Directory Assessments
- Vendor Selection
- RFP Development
- Consolidations and Migrations
- Email Design and Implementation
  - ✓ Microsoft Exchange 2010
- IAM Design and Implementation
  - ✓ Microsoft Forefront Identity Manager (FIM)
- Active Directory (Windows Server 2008 R2)
  - ✓ Design and Implement
  - ✓ Distributed Administration
  - ✓ Upgrades and Migrations
  - ✓ Support
- Planning and Project Management
- Directory and Identity Migrations
- Remote Operational Support

### Additional Professional Services

- Business case development for consolidated solutions
- Improve governance for IT shared services and distributed administration of IT assets and tools
- Develop policies, procedures and tools for regulatory compliance

### Benefits

- Lower total cost of ownership (TCO)
- Improve access to information
- Remove impediments to collaboration
- Reduce risks and improve security
- Raise levels of regulatory compliance

### Educational Organizations

- Western Carolina University
- CSU Northridge
- San Francisco State University
- International School of Beijing

community

higher education

supporting the