MORAN
TECHNOLOGY CONSULTING

Higher Education ERP Transformation Toolkit

Moran Technology Consulting is a highly experienced and proven provider of higher education technology consulting services. We are very familiar with the technological and institutional challenges facing many higher education organizations, especially when it comes to a new ERP platform-driven institutional Digital Transformation.

ERP investments are among the largest investments any school will make and every aspect of these projects – from pre-implementation planning to the implementation itself, to the post-implementation planning period – is massive and complex. Because most staff at any given institution haven't gone through an ERP implementation, many schools have a variety of support areas where they could use some external support.

We know the ERP transformation space, and we have designed our ERP Transformation Toolkit to cover our most-requested service offerings to help you design the combination of solutions you need to make your implementation a success. We are happy to work with you to create a proposal tailored to the specific offerings needed by your institution. Our most popular catalog offerings are listed below and described in further detail on the back of this sheet. The detailed Toolkit catalog is available upon request.

Helping Digitally Transform the **higher education** *community*

Our ERP Transformation Toolkit Catalog

Pre-Implementation ERP Tools :

- Transformation Readiness Assessment
- IAM Strategic Plan and Roadmap & IAM Vendor Evaluation
- Current State Process Assessment and Business Requirements Development
- Business Process Transformation / Re-design
- ERP Vendor Marketplace Analysis
- Reporting and Integration Readiness
- Data Conversion Readiness
- Data Quality Planning
- ERP Implementation Strategy and Timeline
- ERP Implementation Staffing Model
- Organizational Change Management Support
- Development of ERP Software and Implementation Services RFP and SI SOW
- ERP Vendor Evaluation
- ERP Business Case Development
- Negotiation Assistance

(Additional details on back)

ERP Implementation Tools:

- Client-Side Project Management
- Risk Management / Project Health Check
- Risk Management / IV&V / Project Quality Assurance Support
- Data Conversion Advisory Services

(Additional details on back)

ERP Post-Implementation Tools:

- Post Go-Live Ongoing Support Model Planning
- Post-Implementation Organizational Change Management Review
- Post-Implementation Governance Planning

(Additional details on back)

We invite you to view our client mug shots – we enjoy our projects and our clients!

http://www.morantechnology.com/clients/mugs/

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Pre-Implementation ERP Transformation Tools

Transformation Readiness Assessment
Assesses the readiness of your community to move to new enterprise information solutions.

Identity and Access Management (IAM) Strategic Plan and Roadmap & IAM Vendor Evaluation
An ERP transformation poses challenges to maintaining your current IAM security services. We assess your current IAM environment and deliver a strategic plan & roadmap, with an option for IAM vendor evaluations.

Current State Process Assessment and Business Requirements Development
Assesses the current state of ERP support at your institution and documents the major functional and technical requirements for your ERP.

Business Process Transformation / Re-design
We work with functional reps to streamline selected business processes. Provides a starting point for future state processes leading into your ERP implementation.

ERP Vendor Marketplace Analysis
Provides an analysis of the current state of the market for ERP systems for institutions of similar types / sizes.

Reporting and Integration Readiness
As part of an ERP project, take the opportunity to establish automation across platforms via integrations and rationalizing reporting across departments. This tool documents key information for the project start to support transforming data integration & reporting architecture.

Data Conversion Readiness
Data Conversion is critical to an ERP project. This tool plans and establishes principles, a staffing approach and a functioning conversion environment prior to the System Integrator coming onboard.

Data Quality Planning
Institutions undertaking an ERP replacement will have to address Data Quality throughout the project, otherwise they will jeopardize the go-live and/or risk the quality of future reporting. In this tool, we work with you to put together an approach to kick-off a Data Quality project.

ERP Implementation Strategy and Timeline
Develops a consensus across stakeholder groups on the best implementation approach and timeline for deploying the new ERP and develops an ERP Implementation Governance Model that incorporates broad participation and strong project decision-making support.

ERP Implementation Staffing Model
Develops a proposed Staffing Model that includes technical, functional and project management roles.

ERP Business Case Development
Provides a Business Case Analysis on the benefits, risks, implementation roadmap, and cost impacts of implementing new ERP software.

Organizational Change Management (OCM) Support
Creates OCM plans that integrate with the overall project plan and involve the work of preparing to actively manage change before, during, and after the implementation project. If desired, we can also assist with executing OCM plans during the implementation.

Development of ERP Software and Implementation Services RFP and SI SOW
Develops an RFP to support the procurement of an ERP package and associated implementation services based on your requirements. Additionally, we will develop a standardized SOW that SI bidders must use.

ERP Vendor Evaluation
We support the many key activities that need to be performed to build a robust ERP vendor evaluation plan, help ensure a proper selection is made, and identify any functionality gaps with the new ERP.

Negotiation Assistance
A key service we provide to many package selection clients is support during contract negotiations.

ERP Implementation Transformation Tools

Client-Side Project Management
We provide highly experienced Project Managers to provide overall management of the entire project.

Risk Management / Project Health Check
We gather information about readiness to go-live with your ERP implementation and develop recs for improving your ability to successfully go-live.

Risk Management / IV&V / Quality Assurance Support
Provides independent validation that the project team has an accurate view of the project status and progress and has appropriate plans to manage risks.

Data Conversion Advisory Services
We offer Data Conversion Advisory Services where bringing in an expert may be needed.

ERP Post-Implementation Transformation Tools

Post Go-Live Ongoing Support Model Planning
Develops an organizational support model that defines responsibilities & staffing requirements to support ongoing software updates and configuration changes.

Post-Implementation OCM Review
Reviews how the OCM process went during the implementation to produce lessons learned and opportunities for improvement to better prepare you to continue to manage change after the project and better manage OCM work in future projects.

Post-Implementation Governance Planning
Develops a governance model and charter to ensure the new ERP investment has appropriate oversight and new initiatives are vetted and prioritized in the post-implementation ERP environment.